# F-14
# WSSM: LT Mark Ward

## Aviation Lead Center
## Customer & Weapon System Focused Metrics

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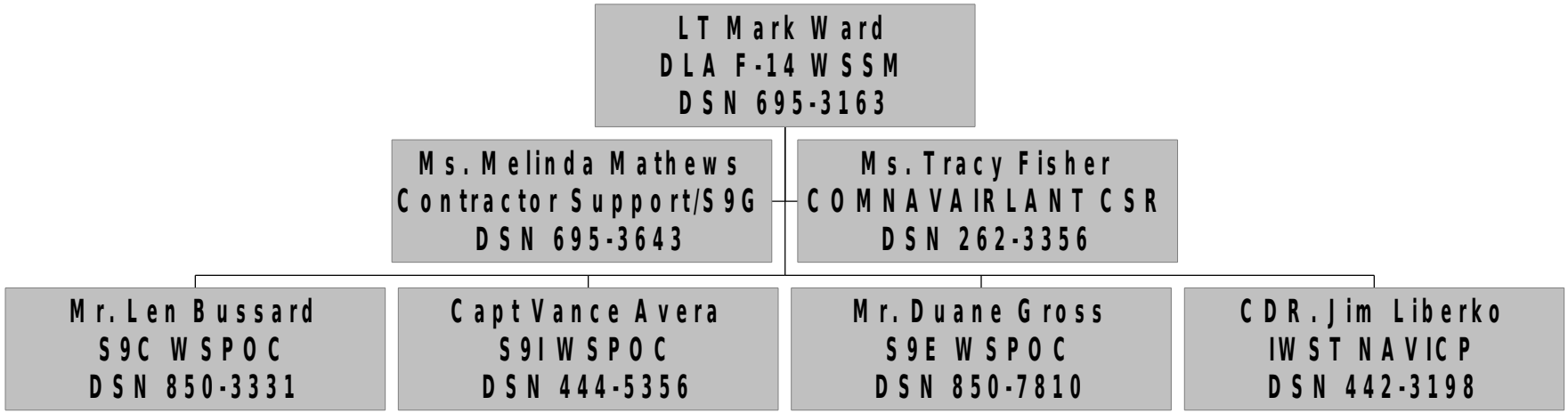
# AVIATION LEAD CENTER MANAGEMENT TEAM



# F-14 (WSDC - 10N) DODAAC TABLE

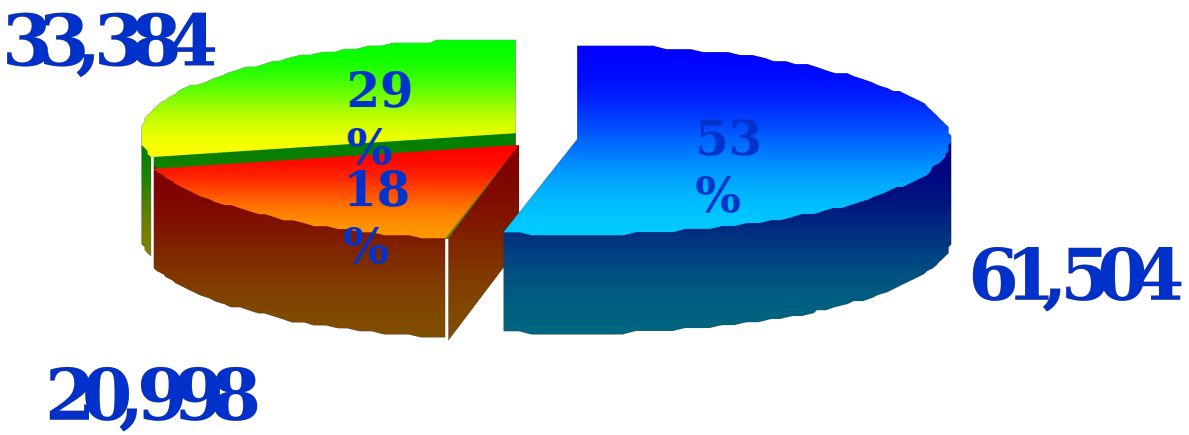
**PM: Mr. Greg Frayser**
**APML: CDR Thomas Flynn, USN**
**WSSM: LT Mark Ward, USN**

| OPERATIONAL BASES | |
|---|---|
| DODAAC | LOCATION |
| V03367 | CV-67 |
| V21247 | CVN-71 |
| N60191 | NAS OCEANA |
| N60495 | NAS FALLON NV |
| N63126 | NAWC POINT MUGU |
| N0428A | NAS PAX |
| N00213 | NAS KEY WEST |
| N00207 | NAS JACKSONVILLE |
| N00620 | NAS WHIDBEY |
| N00389 | NAS PUERTO RICO |
| N62863 | USNAS ROTA, SPAIN |
| R03363 | CV–63 |
| R03364 | CV-64 |
| R21297 | CVN-72 |
| R68971 | NAS FALLON NV |
| V21847 | CVN-74 |
| V21853 | CVN-75 |
| V03365 | CVN-65 |

| OPERATIONAL BASES | |
|---|---|
| DODAAC | LOCATION |
| V21412 | CVN-73 |
| N44329 | NAS WHIDBEY |
| N00421 | NAWC PAX RIVER |
| | |
| NADEP AIRFRAME | |
| DODAAC | LOCATION |
| N45636 | DRPO GRUMMAN |
| N65886 | NADEP JAX |
| N65923 | NADEP CHERRY PT |
| N00189 | FISC NORFOLK |
| N68836 | FISC JACKSONVILLE |
| N00244 | FISC SAN DIEGO |
| N65888 | NADEP NI |
| N3343A | NADEP NI |
| N62649 | FISC YOKOSUKA |
| N00189 | FISC NORFOLK |
| FB2039 | TINKER ALC |
| | |

# NSNs MANAGED SEP 04
# SOURCE: CFM WEB PORTAL

## F-14



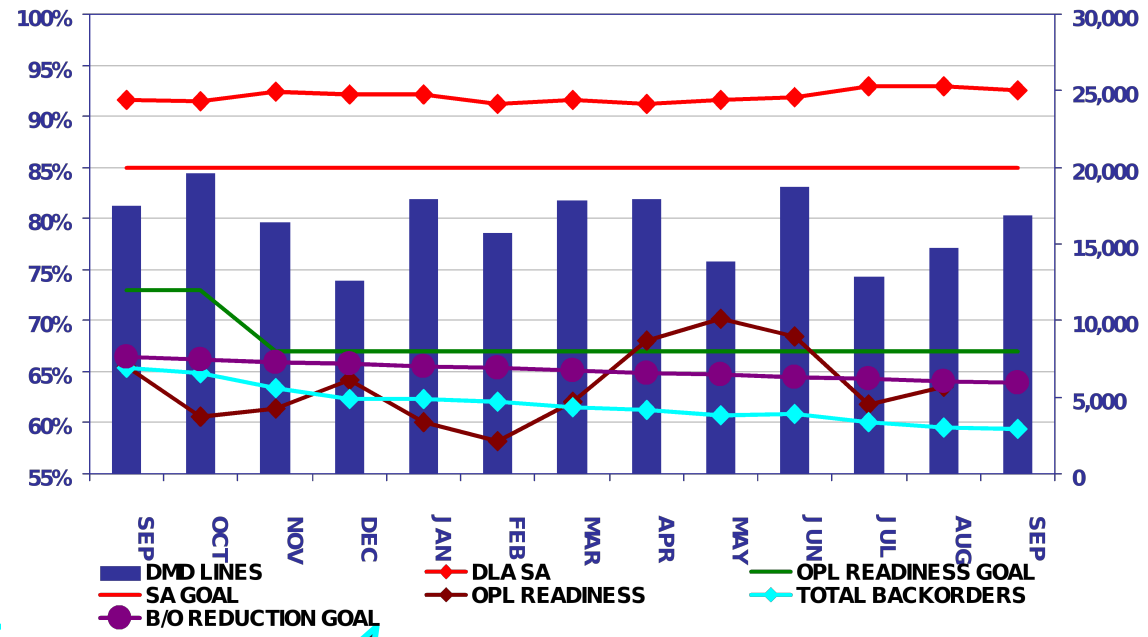

**TOTAL – 115,886**

# F-14 (10N)

B/O GOAL IS BASED ON 25% REDUCTION

LT Mark Ward

## DLA Performance




Backorder Index 5.69

**ISSUE:**

- Failed MC Rate

**DISCUSSION:**

- NMCM 30.7%, NMCS 5.8%
- RFT GOAL: 50.1, GAP: 4.6
- DLA G-Series NSNs=28
- Support Throughout Sundown
- Reducing Procurement
- Validating outstanding BBs

**ACTION:**

- Coordinating Support Efforts With Fleet, Program Office, and AMARC
- Identified Over 3,600 Items For SSC 6, Working With DSCR-J/O To Delete KTRs and Change Coding
- Sent List Out To Customers For Reconciliation

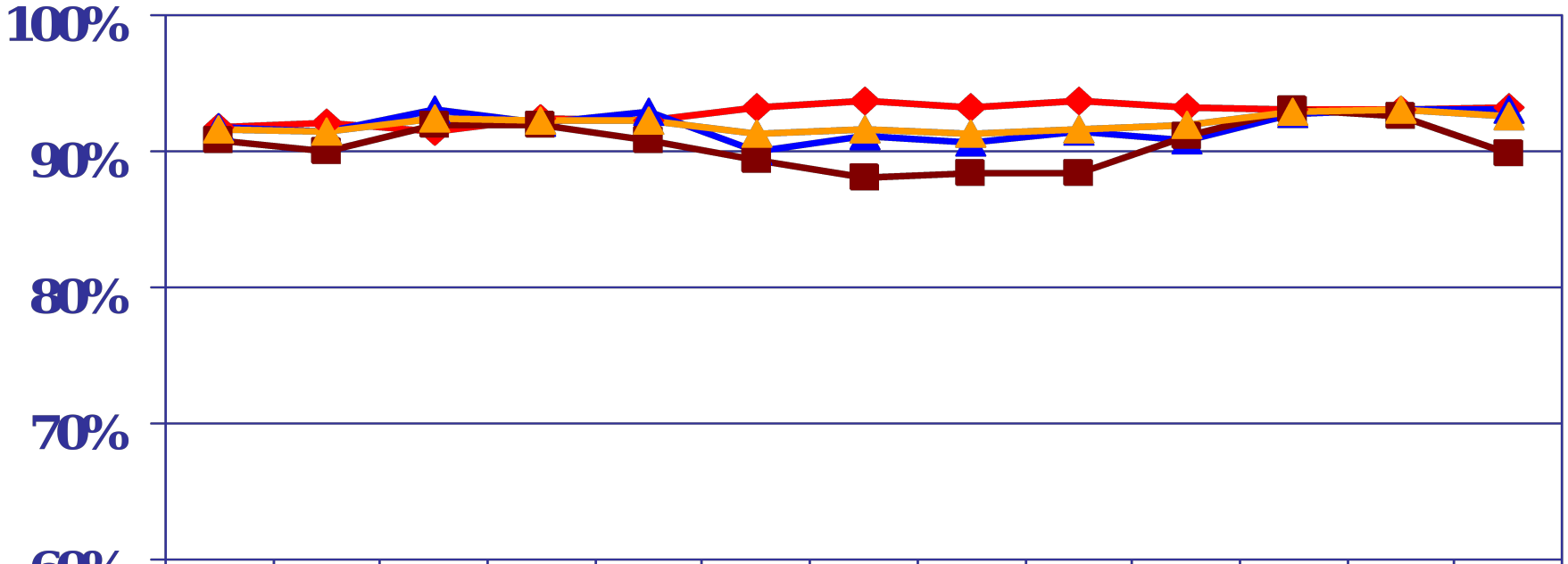
**READINESS CRITERIA**

| | SA | MC |
|---|---|---|
| GOAL | 85.0% | 67.0% |
| ACTUAL | 92.6% | 63.5% |

Source: CFM Web Portals

# CUSTOMER FOCUSED METRICS
# SUPPLY AVAILABILITY

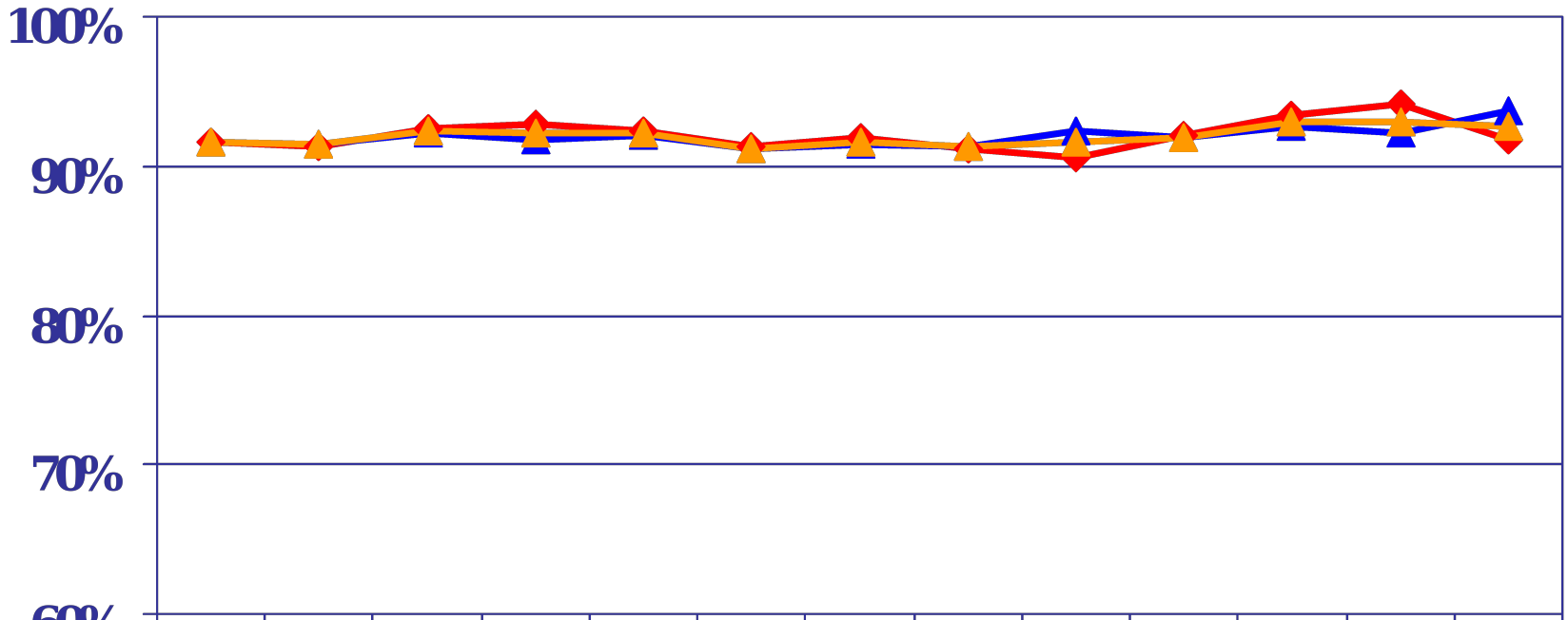
## F-14 DLA TOTAL




| | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| DSCC | 91.8% | 92.1% | 91.5% | 92.4% | 92.3% | 93.3% | 93.7% | 93.2% | 93.7% | 93.3% | 93.0% | 93.0% | 93.3% |
| DSCP | 91.8% | 91.4% | 93.0% | 92.1% | 92.9% | 90.0% | 91.2% | 90.7% | 91.4% | 90.8% | 92.8% | 93.1% | 93.1% |
| DSCR | 90.8% | 90.0% | 92.0% | 91.9% | 90.8% | 89.4% | 88.0% | 88.4% | 88.4% | 91.2% | 93.1% | 92.6% | 89.8% |
| DLA | 91.6% | 91.4% | 92.4% | 92.2% | 92.2% | 91.2% | 91.6% | 91.3% | 91.7% | 91.9% | 93.0% | 93.0% | 92.6% |

# CUSTOMER FOCUSED METRICS
# SUPPLY AVAILABILITY

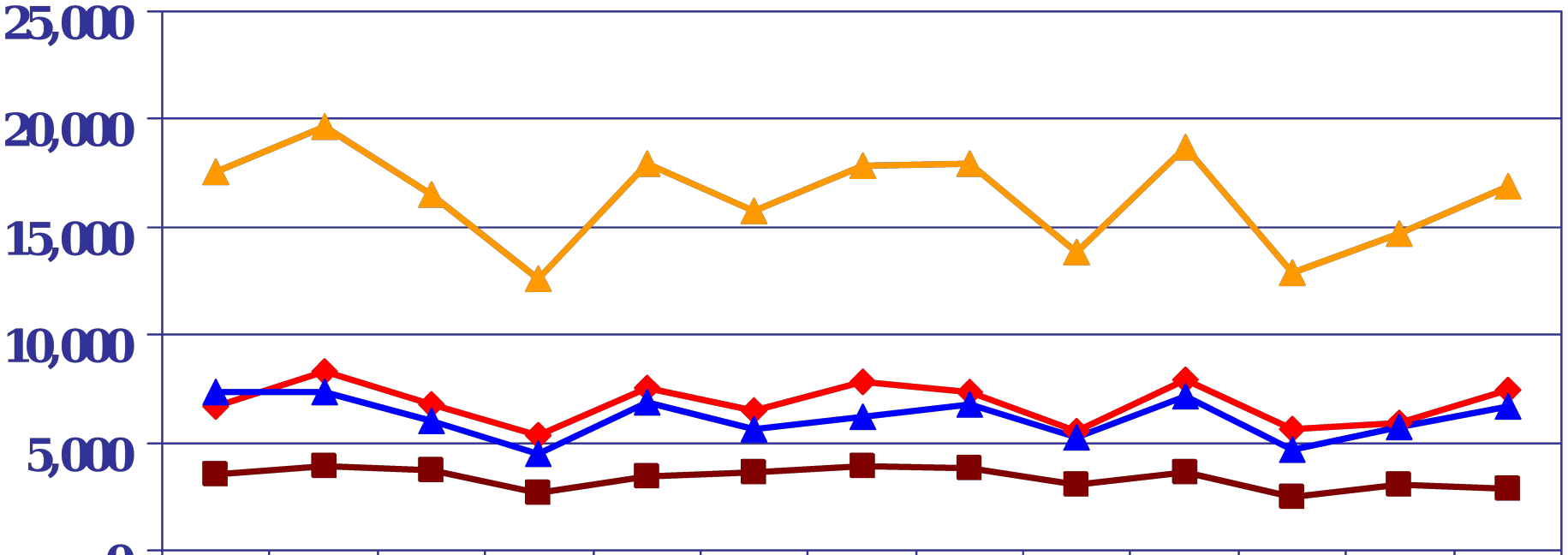
## F-14 BY CUSTOMER SEGMENT




| | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| NADEP | 91.6% | 91.3% | 92.4% | 92.8% | 92.4% | 91.3% | 91.9% | 91.2% | 90.6% | 92.0% | 93.4% | 94.1% | 91.8% |
| Operational | 91.7% | 91.5% | 92.3% | 91.7% | 92.1% | 91.2% | 91.4% | 91.3% | 92.3% | 91.9% | 92.7% | 92.3% | 93.7% |
| DLA Total | 91.6% | 91.4% | 92.4% | 92.2% | 92.2% | 91.2% | 91.6% | 91.3% | 91.7% | 91.9% | 93.0% | 93.0% | 92.6% |

# CUSTOMER FOCUSED METRICS DEMAND PATTERN

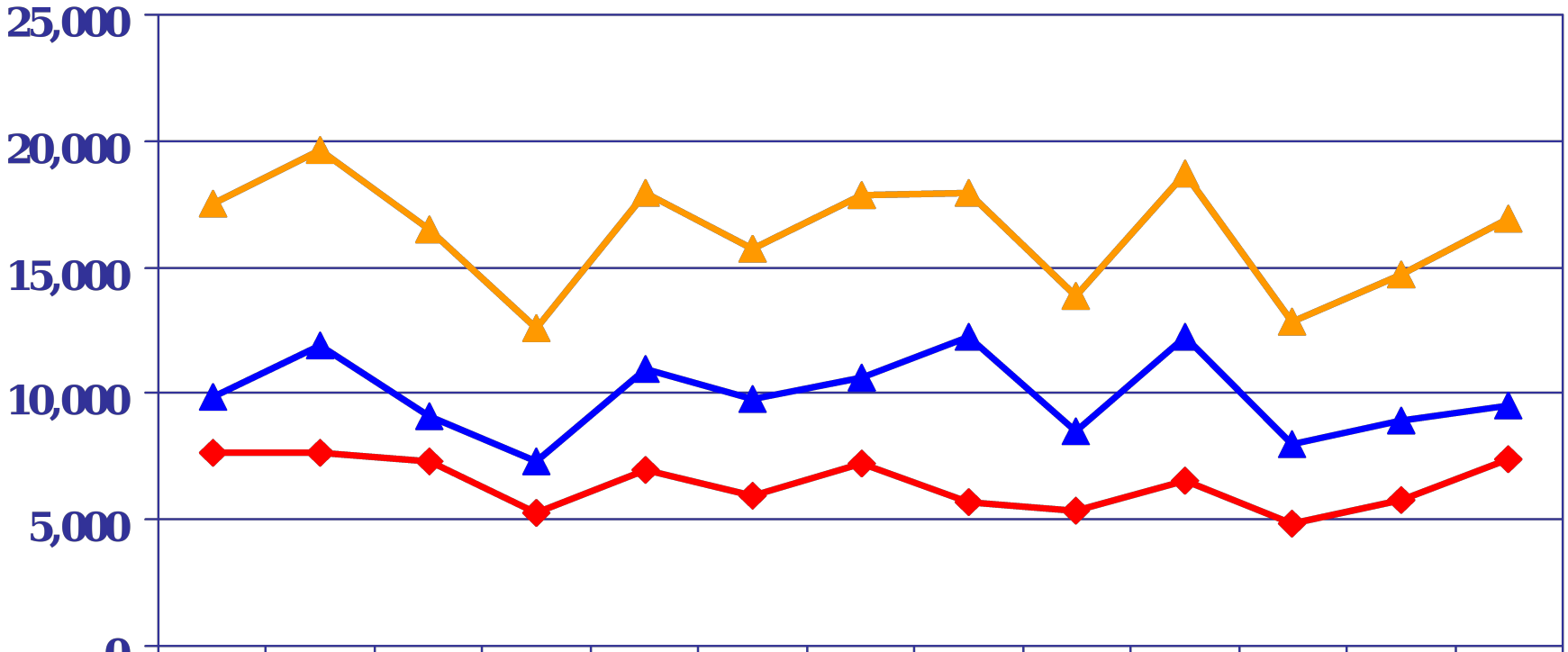
## F-14 TOTAL




| | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| DSCC | 6,638 | 8,330 | 6,734 | 5,331 | 7,583 | 6,512 | 7,780 | 7,368 | 5,546 | 7,967 | 5,642 | 5,928 | 7,417 |
| DSCP | 7,390 | 7,376 | 6,036 | 4,516 | 6,890 | 5,605 | 6,171 | 6,771 | 5,266 | 7,145 | 4,723 | 5,699 | 6,673 |
| DSCR | 3,488 | 3,928 | 3,694 | 2,716 | 3,457 | 3,593 | 3,869 | 3,792 | 3,025 | 3,626 | 2,511 | 3,085 | 2,818 |
| DLA | 17,516 | 19,634 | 16,464 | 12,563 | 17,930 | 15,710 | 17,820 | 17,931 | 13,837 | 18,738 | 12,876 | 14,712 | 16,908 |

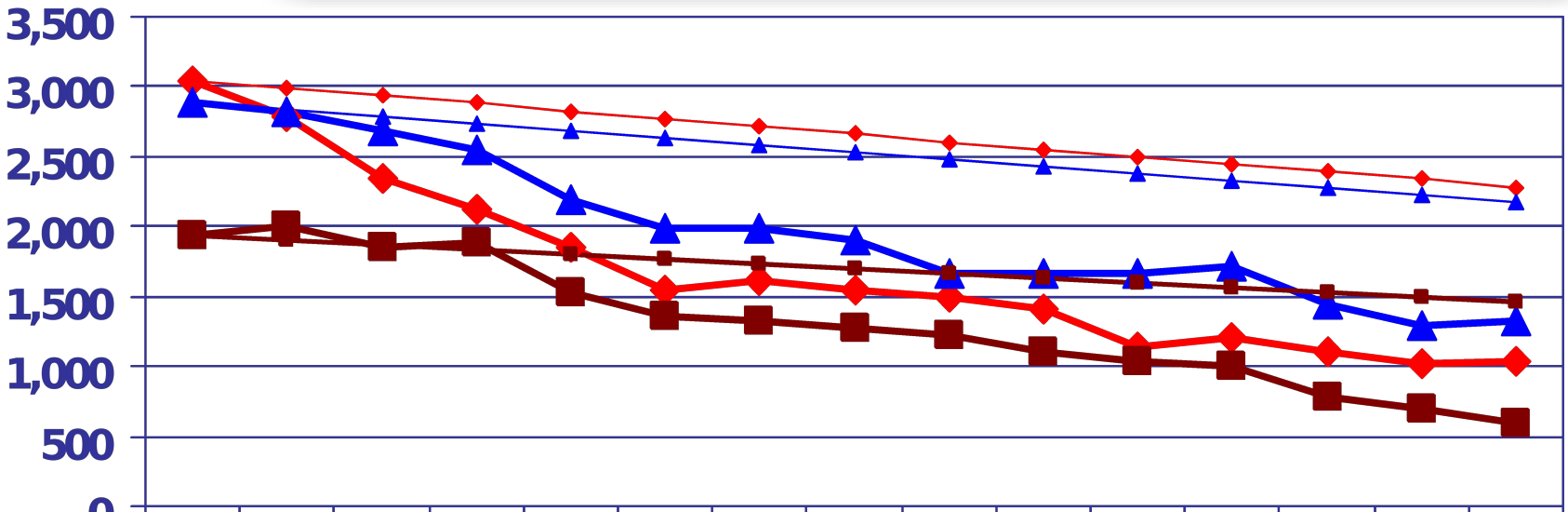
# CUSTOMER FOCUSED METRICS DEMAND PATTERN

## F-14 BY CUSTOMER SEGMENT




| | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| NADEP | 7,655 | 7,689 | 7,332 | 5,263 | 6,984 | 5,919 | 7,203 | 5,698 | 5,322 | 6,518 | 4,889 | 5,762 | 7,360 |
| Operational | 9,861 | 11,945 | 9,132 | 7,300 | 10,946 | 9,791 | 10,617 | 12,233 | 8,515 | 12,220 | 7,987 | 8,950 | 9,548 |
| DLA Total | 17,516 | 19,634 | 16,464 | 12,563 | 17,930 | 15,710 | 17,820 | 17,931 | 13,837 | 18,738 | 12,876 | 14,712 | 16,908 |

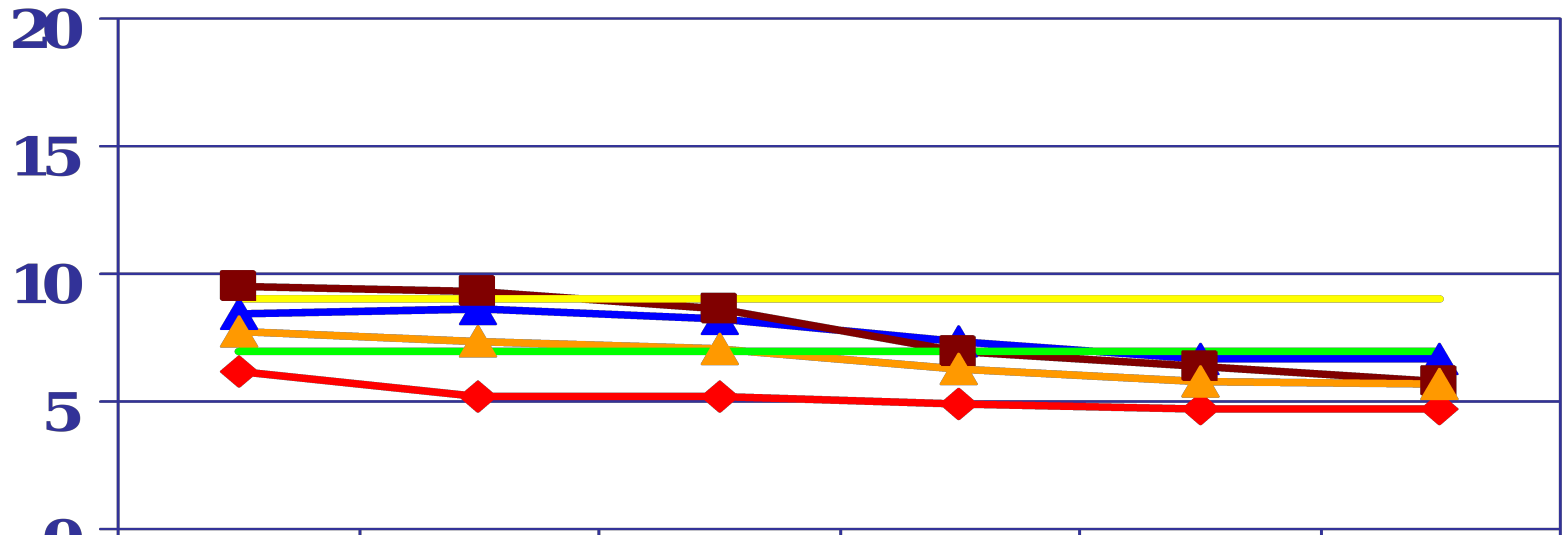
# F-14 BACKORDER REDUCTION GOALS BY ICP




| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| DSCC | 3043 | 2790 | 2337 | 2130 | 1848 | 1548 | 1616 | 1552 | 1496 | 1409 | 1146 | 1209 | 1099 | 1025 | 1029 |
| DSCC GOAL | 3043 | 2989 | 2934 | 2880 | 2826 | 2771 | 2717 | 2663 | 2608 | 2554 | 2500 | 2445 | 2391 | 2337 | 2282 |
| DSCP | 2893 | 2823 | 2688 | 2545 | 2184 | 1989 | 1986 | 1901 | 1657 | 1673 | 1660 | 1716 | 1447 | 1292 | 1329 |
| DSCP GOAL | 2893 | 2841 | 2790 | 2738 | 2686 | 2635 | 2583 | 2531 | 2480 | 2428 | 2376 | 2325 | 2273 | 2221 | 2170 |
| DSCR | 1942 | 2008 | 1854 | 1881 | 1534 | 1351 | 1323 | 1274 | 1230 | 1108 | 1036 | 1008 | 783 | 695 | 598 |
| DSCR GOAL | 1942 | 1907 | 1873 | 1838 | 1803 | 1769 | 1734 | 1699 | 1665 | 1630 | 1595 | 1561 | 1526 | 1491 | 1457 |

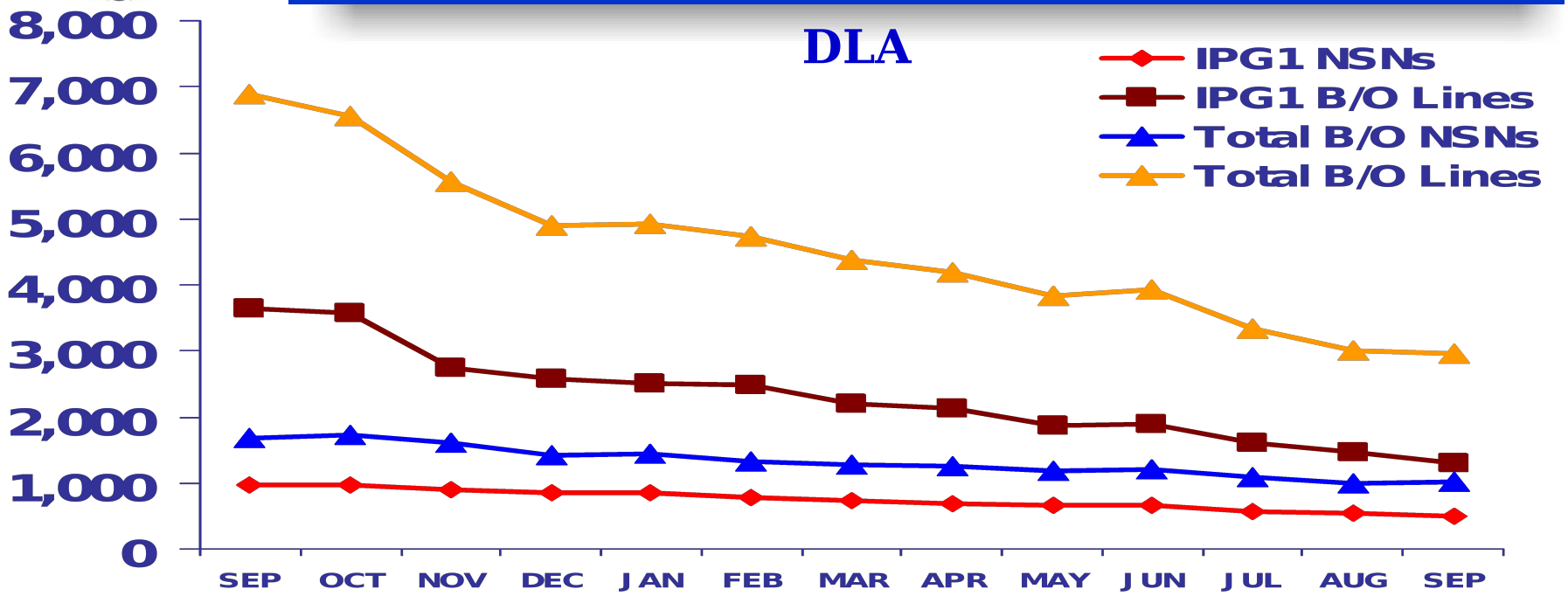
Source: CFM Web Portal

# F-14 BACKORDER INDEX



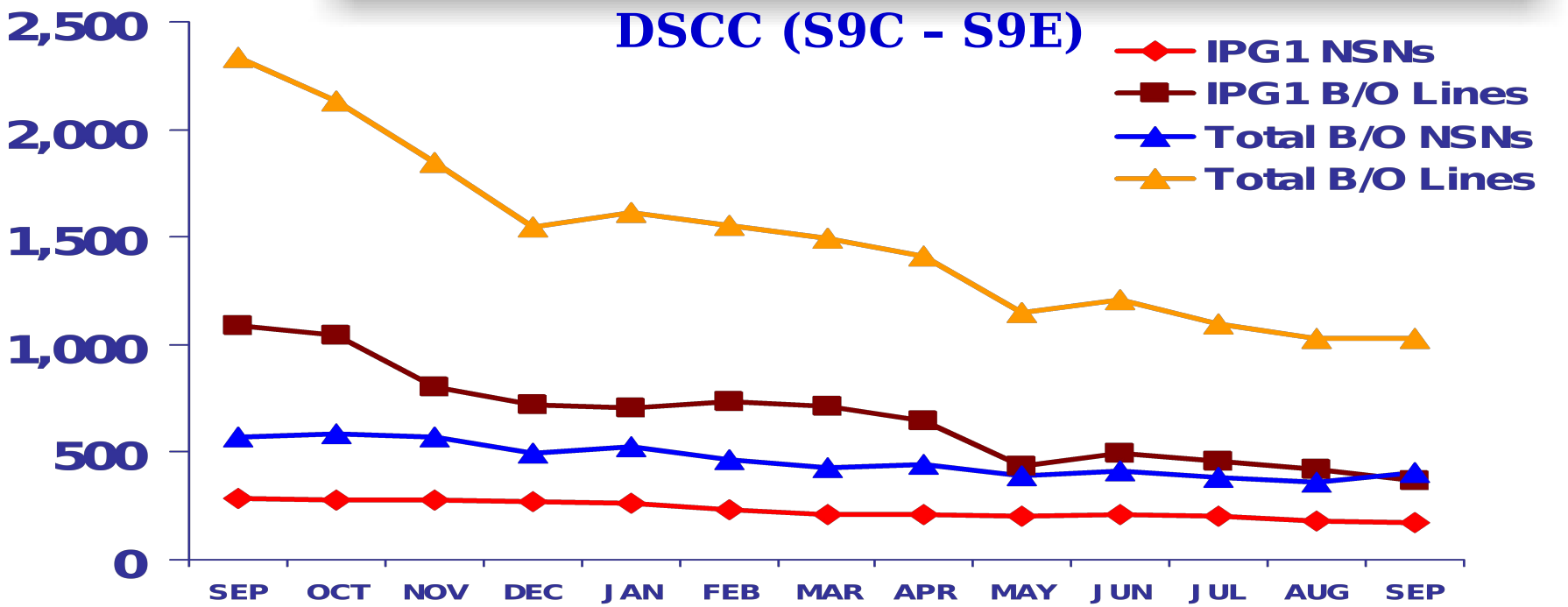

| | Apr | May | Jun | Jul | Aug | Sep |
|---|---|---|---|---|---|---|
| DSCC | 6.21 | 5.23 | 5.15 | 4.9 | 4.69 | 4.72 |
| DSCP | 8.46 | 8.63 | 8.24 | 7.38 | 6.65 | 6.7 |
| DSCR | 9.55 | 9.27 | 8.59 | 6.98 | 6.42 | 5.8 |
| DLA | 7.75 | 7.34 | 7.01 | 6.25 | 5.78 | 5.69 |
| UCL Yellow | 9 | 9 | 9 | 9 | 9 | 9 |
| Goal Green | 7 | 7 | 7 | 7 | 7 | 7 |

# F-14 CUSTOMER FOCUSED METRICS
# IPG1 STOCKED BACKORDERS



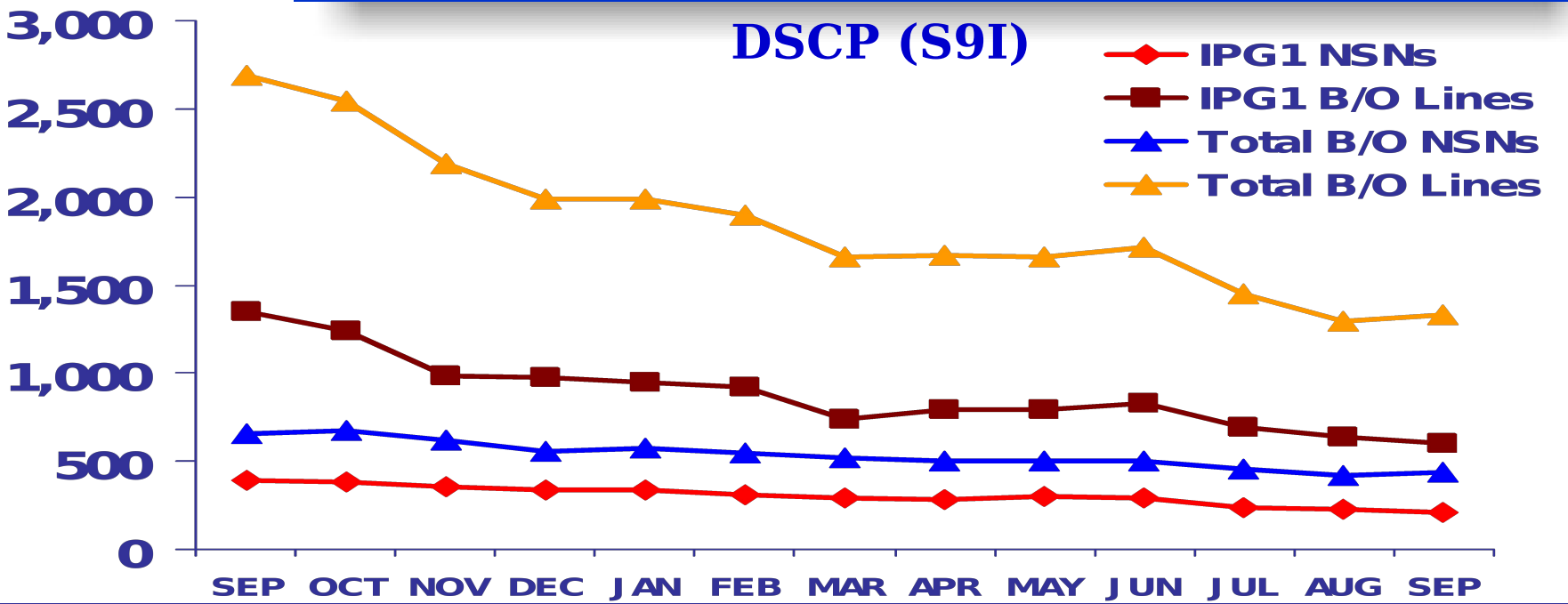

| | NSNs | IPG 1 B/O | 0-30 | 31-60 | 61-90 | 91-180 | 180+ |
|---|---|---|---|---|---|---|---|
| Apr-04 | 692 | 2121 | 511 | 355 | 237 | 360 | 658 |
| May-04 | 674 | 1873 | 435 | 347 | 231 | 311 | 549 |
| Jun-04 | 670 | 1891 | 508 | 302 | 237 | 376 | 468 |
| Jul-04 | 579 | 1598 | 300 | 350 | 203 | 368 | 377 |
| Aug-04 | 529 | 1466 | 323 | 183 | 273 | 351 | 336 |
| Sep-04 | 490 | 1301 | 256 | 193 | 140 | 410 | 302 |

# F-14 CUSTOMER FOCUSED METRICS
# IPG1 STOCKED BACKORDERS



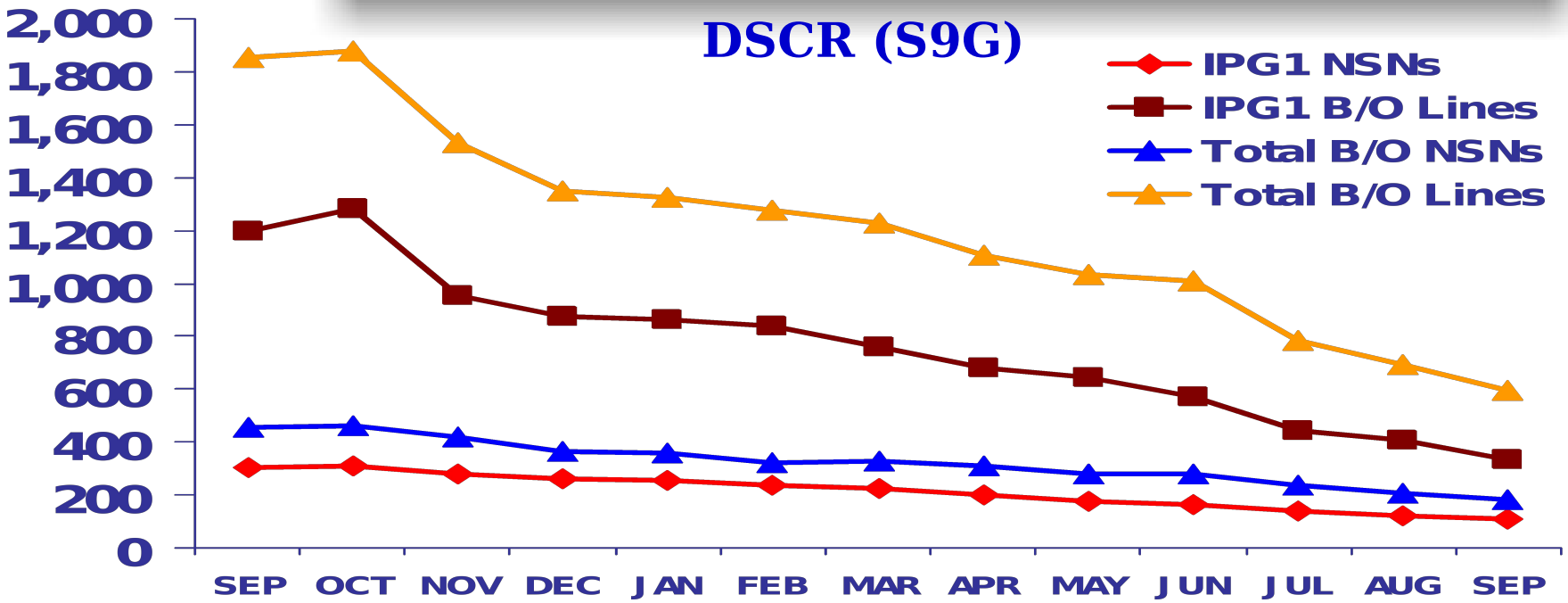

| | NSNs | IPG1 B/O | 0-30 | 31-60 | 61-90 | 91-180 | 180+ |
|---|---|---|---|---|---|---|---|
| Apr-04 | 207 | 649 | 118 | 140 | 95 | 133 | 163 |
| May-04 | 200 | 435 | 103 | 76 | 64 | 68 | 124 |
| Jun-04 | 213 | 492 | 164 | 75 | 53 | 92 | 108 |
| Jul-04 | 200 | 460 | 125 | 118 | 49 | 79 | 89 |
| Aug-04 | 180 | 419 | 130 | 73 | 77 | 65 | 74 |
| Sep-04 | 173 | 368 | 84 | 73 | 57 | 79 | 75 |

# F-14 CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS



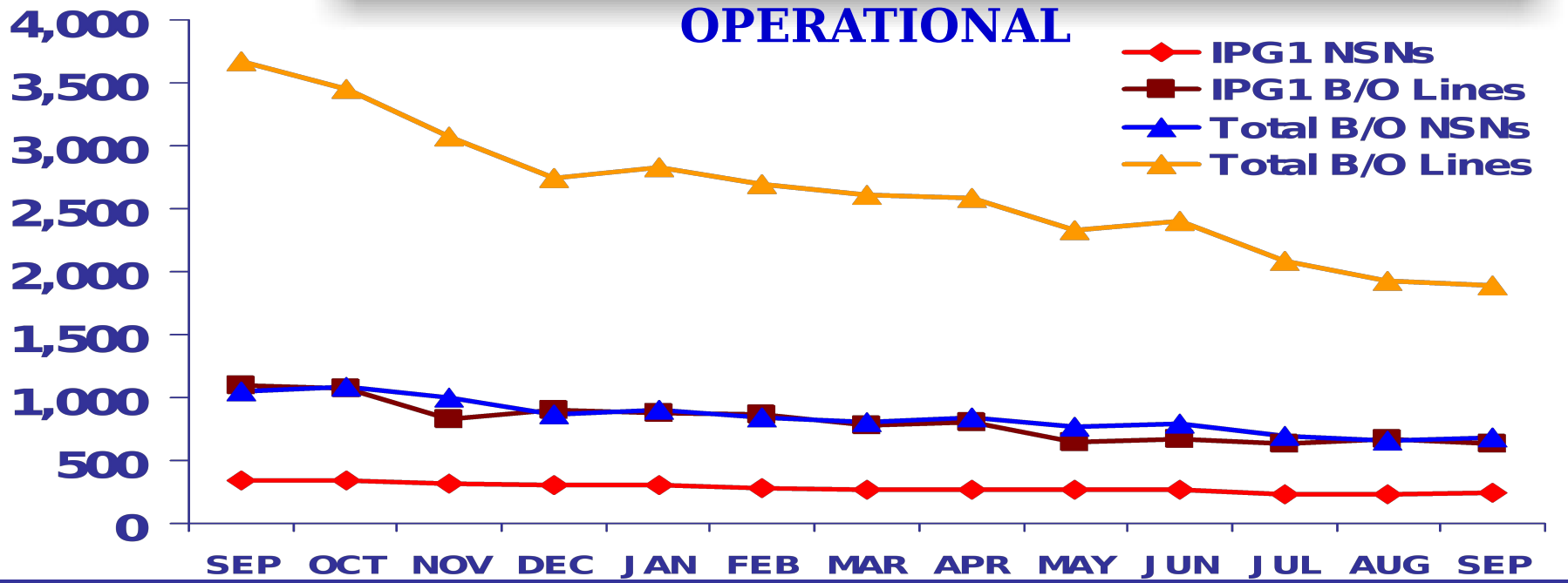

| | NSNs | IPG1 B/O | 0-30 | 31-60 | 61-90 | 91-180 | 180+ |
|---|---|---|---|---|---|---|---|
| Apr-04 | 287 | 792 | 234 | 104 | 64 | 121 | 269 |
| May-04 | 297 | 796 | 162 | 162 | 89 | 123 | 260 |
| Jun-04 | 290 | 828 | 215 | 127 | 110 | 137 | 239 |
| Jul-04 | 238 | 696 | 103 | 148 | 91 | 164 | 190 |
| Aug-04 | 226 | 638 | 124 | 59 | 128 | 166 | 161 |
| Sep-04 | 208 | 601 | 106 | 84 | 46 | 222 | 143 |

# F-14 CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS



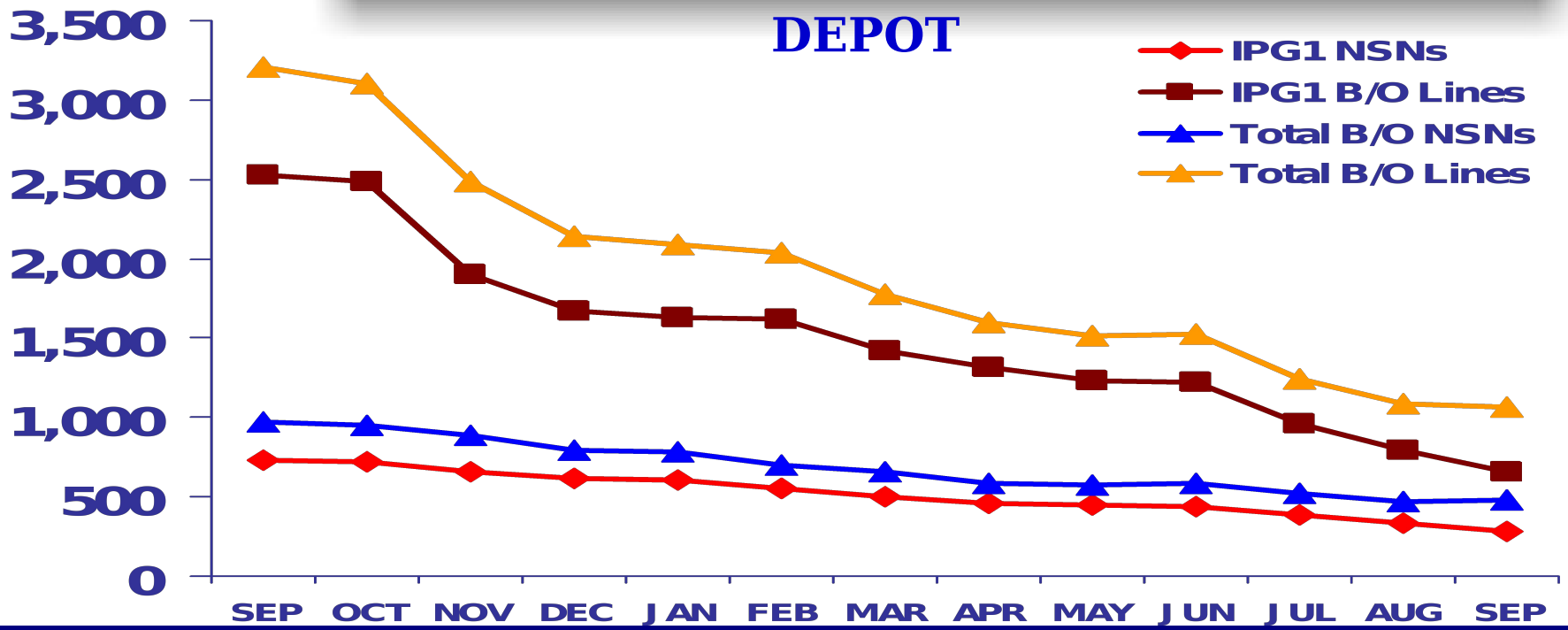

| | NSNs | IPG1 B/O | 0-30 | 31-60 | 61-90 | 91-180 | 180+ |
|---|---|---|---|---|---|---|---|
| Apr-04 | 198 | 680 | 157 | 111 | 78 | 106 | 226 |
| May-04 | 177 | 642 | 170 | 109 | 78 | 120 | 165 |
| Jun-04 | 167 | 571 | 129 | 100 | 74 | 147 | 121 |
| Jul-04 | 141 | 442 | 72 | 84 | 63 | 125 | 98 |
| Aug-04 | 123 | 409 | 69 | 51 | 68 | 120 | 101 |
| Sep-04 | 109 | 332 | 66 | 36 | 37 | 109 | 84 |

# F-14 CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS




| | NSNs | IPG1 B/O | 0-30 | 31-60 | 61-90 | 91-180 | 180+ |
|---|---|---|---|---|---|---|---|
| Apr-04 | 271 | 803 | 207 | 161 | 108 | 141 | 186 |
| May-04 | 271 | 642 | 164 | 152 | 82 | 101 | 143 |
| Jun-04 | 269 | 671 | 251 | 97 | 93 | 110 | 120 |
| Jul-04 | 235 | 636 | 155 | 182 | 69 | 122 | 108 |
| Aug-04 | 235 | 668 | 206 | 79 | 156 | 122 | 105 |
| Sep-04 | 240 | 638 | 141 | 119 | 63 | 210 | 105 |

# F-14 CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS




| | NSNs | IPG1 B/O | 0-30 | 31-60 | 61-90 | 91-180 | 180+ |
|---|---|---|---|---|---|---|---|
| Apr-04 | 461 | 1318 | 304 | 194 | 129 | 219 | 472 |
| May-04 | 447 | 1231 | 271 | 195 | 149 | 210 | 406 |
| Jun-04 | 442 | 1220 | 257 | 205 | 144 | 266 | 348 |
| Jul-04 | 384 | 962 | 145 | 168 | 134 | 246 | 269 |
| Aug-04 | 336 | 798 | 117 | 104 | 117 | 229 | 231 |
| Sep-04 | 279 | 663 | 115 | 74 | 77 | 200 | 197 |